



# Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

## MEMO

TO: All RL/AL/IL residents  
FROM: Rod Mason, Pres./CEO  
RE: Brief recap from broadcast  
DATE: April 3, 2020

There have been requests for repeat of some of the information shared in my broadcast from yesterday afternoon so that all who missed the presentation can have the important information. Hence, the following in brief:

- **NO ACTIVE CASES** of the virus!! We praise God that today we still remain virus-free! And we aim to keep it that way – need **your** help!
- Governor Holcomb's **Stay at Home order**. The population that we serve (YOU!) is the most vulnerable and susceptible of all categories of the population! If you get the virus, chances are MUCH greater for a very dire outcome. We are pleading with you to remain on your respective campuses and not venture out beyond! Please feel free to get outside, get fresh air and exercise, but remain on your campus! If you choose to go off-campus for any reason, you are putting yourselves and your neighbors at risk! We cannot allow that... and therefore, if you go off campus, you will be required to remain in quarantine in your apartment/duplex for 14 days with no personal contact. You are free to attend your medically-necessary appointments... but really that is it. We will shop for you, pick up prescriptions, deliver you meals... please take advantage of our extra services that we have made available so that you don't venture beyond your campus. Take your car for a drive, but remain in your vehicle at all times... do not interact with anyone. PLEASE!! This is for your own good... and everyone else! Help us help you!
- **Friday night worship** There is a movement afoot for community members to visit the parking lots of healthcare facilities and sing songs together and hold a brief worship. This will be happening tonight in some of our parking lots! 7:00 p.m. you will notice vehicles in our parking lots with flashers on. Tune in to WZBD 92.7 FM and worship along! Please stay in the building, but wave back at them! Sing along, worship along! What a very nice Community gesture!
- **www.swissvillage.org** Visit our website. Review all the memos and other COVID-19-related postings that are there! All our previous memos. Visit our Facebook page! So many great photos and postings on that daily! We try to keep you informed!
- **TV Issues** I am embarrassed that we are still having performance issues after being confident that we had them resolved. We only allow the technicians very limited access to the campus right now. But we do try to resolve the significant problems. If you have a problem, let us know – we will look into it and try to resolve. Full resolution may not be possible until after clearance of the virus, unfortunately! Bear with us patiently, please!

- ***In the event SV actually HAS a case of COVID-19*** The Incident Command Team at Swiss Village (the Senior Team) has been meeting daily to strategize our approach to this Pandemic threat. One of the plans that has needed to be broached has been the imminent likelihood that such a case of the virus could land inside our building. It is NOT here today, but we must know what we would do, where we would go, with that/those residents. To that end, we have made plans to group any such cases in isolation on the Westenfeld wing. We have begun making those preparations... you might have even heard some chatter... this is a “just in case” plan! Please do not be alarmed. But if and when this happens, you will be promptly notified, and further instructions will be given at that time! For our Lucerne and Zurich residents, not to worry, we will keep you advised. There will, at that time, not be able to be any foot traffic through the Westendfeld wing until the cases are fully-resolved. If we DO, in fact, have a case of the virus on our campus, at that time we will need to go to yet another level of caution and “stay at home”. But we will advise you fully at that time.

Thank you so very much! PLEASE as you have any questions at all, do not hesitate to contact us! Stay well, healthy, and strong!