



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, responsible parties and employees
FROM: Rod Mason, President/CEO
RE: Weekly Update – Back on Track
DATE: May 13, 2020

Greetings all! The purpose of this memo is to provide important information regarding Swiss Village's current status and our response to the Governor's call to put Indiana "Back on Track" with his specified 5-step plan.

First, I am happy to inform you that still, as of this moment, there have been **no active cases** of COVID-19 found in any of our resident family nor our employee family to date! We continue to practice very active and vigilant restrictions in an attempt to continue to waylay any potential intrusion of the virus. We appreciate your continued patience and endurance as we work together for such cause and we thank God for the abundant way in which He has blessed us to this point.

While we would ALL love for our lives to restore to complete normal, we know that it will take many more weeks, even months, before any new normal will finally be found. To that end, as a reminder, the Governor (and the CDC and ISDH) has declared that there will continue to be no visitors allowed inside any nursing facility in the State of Indiana before July 4... the proposed start of phase 5 of the opening. Because of that order, the **South Campus** will continue to maintain the current restrictions for visitations on the campus, and we ask that residents of all buildings on this South campus continue to remain on this campus, no visitors inside your units nor the building, and non-healthcare residents should refrain from entering the healthcare wings (with the exception of pre-arranged visits of on-campus spouses and families). Some good news for you on South Campus... the Barber and Beauticians will be back in the building for hair care very shortly! Please refer to the memo that Cris distributed yesterday for those times and details. Residents of the Healthcare Center will still not be able to see their beauticians until a later date per the instructions of ISDH.

For **North Campus**, as of May 24 your restrictions will be loosened. You will be able to come and go as you wish but the Governor is asking you to do so with wise caution and attention to good sanitation measures, maintaining social distancing and wearing your mask whenever you are in a public area with others. You will still be unable to enter the South Campus buildings until such time as visitation restrictions are removed. Please be wise about visitors inside your duplex and visitations you make to others. While you will not be able to access the South Campus for hair care as of yet, you are free to go to a community beautician/barber as of that time. As a nice "extra" for you, the **Muselman Wellness Center** will be

opening on limited hours on May 26 for just our North Campus residents. You will be given information as to the opening hours and opportunity for use, but this is just for residents of the North Campus – residents only. On June 14, if all goes well, we will open the Center for employee use as well, likely with more broadened hours. At that time, still only North Campus residents and employees may use the Center. By that time, the State should be able to see whether or not there is any negative impact from the opening of the State, resulting in new cases of COVID-19. If all is well, over the following week or so we will be able to determine whether or not we can proceed with opening the Wellness Center to the public.

Again, because of the fact that the **South Campus** is a building that is connected to our Healthcare Center, the restrictions on this campus must remain in full effect for quite some time. Please honor our needs to protect you and this population!

Kinder Haus Child Daycare Center will remain closed to the public until at least June 14. We will continue to monitor the conditions around the State and the CDC guidelines/ISDH guidelines associated with making the decision to fully open this Center.

To our employees, this probably goes without saying. Please remember who you are charged with caring for! It is going to be quite tempting to return to your normal lives of play, parties, and visitation. Remember, you still have to come back here to work! Please use very good judgement about your daily activities outside of work... try to couch your decisions of participation and play based upon your need to care for this vulnerable population. I know that I would not wish to be the one that ended up bringing the virus in through our doors for the very first time. Would you?

There is a LOT of information contained within this memo! Please read it and re-read it again and again. Please make sure you understand. Should you have any questions at all, please feel free to reach out to me or any of the Senior Team members. We surely want to help you understand.