



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees

FROM: Rod Mason, President/CEO

RE: Weekly Update – COVID Outbreak

DATE: November 4, 2020

Greetings! For the moment I can tell you that we have no new confirmed cases of COVID-19 amongst our employees nor our residents, and our numbers remain as what was reported yesterday. As a matter of fact, yesterday we tested all Assisted Living (AL) and Residential Living (RL) residents once again, and we obtained all negative results on that population! That makes us extremely grateful that we are keeping this population free from the virus! However, we do have a handful of employees who work within these areas who have either tested positive in the recent past, are quarantining due to potential direct contact with another positive individual or are exhibiting signs/symptoms similar to what infected persons might exhibit. We also have a few residents who are exhibiting similar such symptoms within the nursing wings who have heretofore tested negative on all tests. Those residents are being rapid tested today for the virus, and all other nursing residents will be tested tomorrow as a part of our routine and outbreak-related testing that is occurring regularly. Our employees are all going to be tested once again today. We should have all results in by the end of this week and Saturday at the latest. Rapid results will be immediate. We have notified you of the sad news of SV having lost two of our treasured residents who were confirmed as COVID positive, and we have only a couple of others who are in fragile situations as of this moment and they are receiving ongoing and stepped-up monitoring and care! We are also in the process of arranging for moving a few of our positive residents who have had minimal symptoms back to their regular rooms as their ten-day quarantine period has been exhausted and they are stable. Most of the residents on the Alpenrose Wing have responded nicely and are living comfortably and have minimal issues. While we have had a couple of very sad losses of residents who had already had compromised health prior to COVID, we are pleased to report so much improvement in many others!

We are working directly with the Indiana State Department of Health in response to this outbreak and are following, very closely, CDC and CMS-guided instructions for ongoing care and treatment. We beg you for your understanding as we continue our tight restrictions for the time-being in an effort to continue to stem the spread of this virus and regain control of the well-being of all of our residents' and employees' situations. We are doing this for YOU! Remember, Westenfeld Wing is off limits. There is no entry by any persons other than those authorized to be in that wing, working. If you must access the front lobby area for any reason, please either drive around or walk around the outside for that access. Also, we are available for any assistance that you might have by a simple phone call to the receptionist. Thank you ALL for your ongoing prayers and support!