



# Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees

FROM: Rod Mason, President/CEO

RE: Weekly Update – Back on Track

DATE: July 8, 2020

It is hard for me to believe that we have been communicating daily/weekly with you during this Pandemic shutdown for FOUR months now! I wish I could say the time has gone quickly... as you probably feel, it has really drug out! And to see our Country, now, having a tremendous uptick (even daily records in some areas) in new COVID-19 cases, well, that is a bit disheartening. We truly MUST take the threat from this disease quite seriously until such time as a vaccine is available and has been widely disseminated. Until that time, we will likely be dealing with the current level of protective measures, if not even a reversion back to even MORE protective measures. We'll see.

To that end, however, we gladly report to you today that we still claim zero active cases of COVID-19 amongst either our resident family or our employee family! We continue to give God the glory and honor that He deserves for having protected our little corner of the universe the way He has, and we pray daily for His ongoing provision of care! AND we thank our residents, their families and our employees for the manner in which you have continued to use caution, care and patience in allowing this virus to run its course while assisting us in keeping it at bay!

**Nursing Residents and Families:** We have widened our hours associated with outdoor visits of our residents. Please refer to the rules associated with the visits and the sign-up sheets to reserve a time. The new rules allow for more visits, more visitors and even pets! Seven days a week and some evening hours! Please remember to *bring your own chairs* for the visits as we will not provide chairs and wear masks at all times. Also, if you bring food for your resident, please remember that they cannot eat it during the visit, nor can food be shared by visitors and residents during the visit. Please refer to and abide by the new and old rules accordingly.

**Non-Nursing Residents and Families:** While we ask you to also abide by the same rules as outlined for the nursing residents, we will not require you to check in, nor sign up for your visits. Just please be mindful of others who may be visiting at the same time and attend to the same time guidelines and number of visitors and food restrictions that are outlined. These visits can happen out front of our main entrance, under our porch cover, in the yard under trees, or in front/rear of Blumengarten. IL residents, feel free to visit on your own porch as you are able. PLEASE no visitors inside any of the buildings as of yet. We want you ALL to enjoy your visit opportunities, but please use extra care and precaution until further notice!

**For our Valiant Employees:** What more can I say!! You have endured all kinds of stress and anxiety, yet you continue to conquer the emotions and you serve willingly and capable, with compassion and commitment and dedication beyond compare! You continue to diligently protect those you serve and each other! THANK YOU ALL! Please continue to be extra-vigilant, now, however as many of you begin to take trips to other States and places of leisure and fun. Remember, this virus is out of control and many of those same places have now become the “hot spots” for the virus to grow and spread, unchecked. While I would certainly deplore you to re-evaluate your vacation plans given the serious nature of what is happening out there, please at least stay alert, stay protected, and use the same common-sense approach to the matter of social distancing, wearing your mask at all times in public, and sanitize often and as much as you can. I have said this often... remember who you are coming home to! Please watch for any potential changes to our “return from vacation quarantine” procedure. If that changes while you are away on vacation, the expectation will be that you will need to abide by the new rules immediately and upon return. Have fun but be wise! Thank you again for all you do!!