



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees

FROM: Rod Mason, President/CEO

RE: Weekly Update: Back on Track

DATE: July 22, 2020

Greetings all! Not a lot to share today, which... is a good thing! First and most important, at Swiss Village we continue to enjoy a COVID-free Pandemic experience! With the exception of the one employee who contracted the virus over the Memorial Day weekend, we have had no employee nor resident positive readings from testing nor symptoms! We tested several employees over the past week-plus, all of whom expressed concerns over potential exposures, and all of who's tests came back negative! We continue to thank God for the protection that He has provided for our little section of the world. We also continue to pray for our peer organizations that have not been as fortunate as we, and we pray for the families, friends and contacts of our employees and residents who have also contracted the virus. Speedy recovery and little impact!

Some reminders for all of us: The new door management system that will automatically lock the exterior doors and unlock them for your entry... we are in the process of finishing that installation so that when we come out of the Pandemic period it will be live and ready to go. As a matter of fact, we may well activate the system even before that time enabling residents and employees to come and go through designated doorways even BEFORE the pandemic is cleared. Therefore, it is time for us to now get accustomed to wearing our name-badges! Employees, this is a part of your dress code and is required... residents, we ask you to begin wearing your name badges at all times when outside of your apartment and inside other parts of Swiss Village. Let's get used to it now so it becomes a habit.

And Masks... while we have loosened some restrictions, begun allowing for trips, outings and excursions for residents, indoor and outdoor visits and some communal dining and activities again, it is KEY for us to ALL remember to practice our protective measures that are so very important! PLEASE practice social distancing, active disinfecting/hand-washing practices, and wearing the masks CORRECTLY at all times when around others. PROPERLY means the mask must be placed on your face, covering your mouth down under your chin and covering your nose up the bridge. PLEASE continue to help us help you by practicing these safe measures.

Employees, as always, thank you so very much for all you continue to do to make life pleasant for our residents and for the many ways that you continue to step up and help fill holes and gaps! You are the best and we are so very fortunate to be able to call you our employee family!

Take care and be well!