



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees

FROM: Rod Mason, President/CEO

RE: Weekly Update – back on track

DATE: July 15, 2020

Greetings! I write you today with concerns surrounding the uptick of cases in our Region, in our State and in our fine Country. The virus is still less-controlled than it needs to be! Yet, still, folks in leadership positions and obviously with much more smarts than me, are making decisions to allow for greater freedoms and relaxation of restrictions. Even within our own industry, facilities are now being counselled to reduce restrictions, begin allowing more folks inside the buildings and allow residents to begin to have more freedom. Believe me, I am not at all about applying restrictions beyond reason, but... we have been so very successful to date in keeping the COVID-19 at bay, I am reluctantly complying with the instruction to ease up.

You have seen several different notices that have been distributed by members of the team...

1) Residents in our Assisted Living and Residential Living areas are now allowed to take “excursions” out of the building, joining the Independent Living folks who have had those same freedoms for some weeks. Please remember to use good judgement about who you visit and for how long – no overnight visits, and please remember – no visitors inside our buildings as of this point. **2)** Residents of North Campus are allowed, as of July 17, to once again enter the main building of the South Campus for hair care, dining/café use, activities and the like. Please do not visit inside apartments on this campus and no residents, still, should be entering the Healthcare building, unless individually approved. **3)** Indoor visits for Healthcare residents (only, at this juncture) are allowed, on a scheduled basis, beginning July 17. They will be structured much the same way as the current outdoor visits and will be scheduled in the same fashion. If you are interested in either indoor or outdoor visits, remember to visit our website and click on the COVID-19 Information link on the top of the home page – follow that to the Schedule Genie to set your appointment. As a reminder, there is also another link there that shares the rules and expectations for these visits. Please refer to those key instructions.

The good news remains we still have no active cases of COVID-19 within our resident family nor our employee family. However, as you would expect, it is getting closer and closer! We have employees who have family members who have had symptoms, have been tested with negative results. We have other employees who are yet awaiting results of tests for other family members. We have a few employees that have been exposed unknowingly to people within their own personal spaces over the last weeks. We are encouraging these employees to get tested even though there have been no symptoms observed within the employee themselves. Employees are taken off of the schedule when we learn of these exposures until testing results are received or a quarantine period has been realized.

When employees procure a test because of these potential exposures, if the test turns out to be positive we will deploy further measures of observation and notification at that point. We pray for our employees who are dealing with these potential exposures and the families, friends and acquaintances as they continue to work through the impact of the COVID-19 virus.

I use this notification as an important reminder – to residents, families and employees alike. If you choose to be out and about, to be social, to have or attend mass gatherings, please do so with the utmost of attention to the current guidance on containing the spread of this virus. Wash hands often and disinfect high-touch areas with frequency. Wear a mask at all times when you are not able to be socially distant. Use the six-foot rule... or more. Please protect yourselves from this bug! If you do, then you are taking a HUGE step at protecting the others around whom you live, work and gather. This is very serious, folks. And all of us need to take it on in that vein! Please help us continue to remain virus-free at Swiss Village! Together, we can make it happen! Thank you for all you do and for your diligence!

Blessings.