



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees
FROM: Rod Mason, President/CEO
RE: Weekly Update
DATE: June 25, 2020

Greetings! I had a kind resident come up to me yesterday afternoon stating, "I missed your weekly update!" Believe it or not that was the first moment, yesterday, that I even gave the update a moment's thought! Embarrassingly and apologetically I promised, "I'll get you one tomorrow." Apologies to all of you! The easy part of our news remains: no active cases of the virus in our employee family nor our resident family! We continue to thank God, our Maker, who has blessed us since the opening days of this Pandemic. Thank you to each one of you, resident, family and employee, for your enduring patience and understanding while we continue to do our utmost to be protective, which also means restrictive, for those we serve!

Outdoor Visitations: Our visits have commenced and it has truly been a gift to see families gather with residents for a brief visit. Our Healthcare residents can only visit at appointed times and only for a 25-minute slot at a time. You may sign up for those visits at swissvillage.org/covid-19/ where you will find links to each day with available slots. You can also find your way to those visit slots by going to our website, clicking the link at the top of the page for COVID Information and you will then see "outdoor visits" information. One page is the rules which you need to read and agree to, and the other page links you to the schedule for sign-ups. For non-healthcare visits, we are asking you to abide by the same set of rules, but you need not sign up for your visits. Please remember to bring your own chairs, keep the visitors to no more than three, no one under age twelve, masks worn at all times, social distancing of six feet (no physical contact please!) and the visits should be kept at half-hour increments. We appreciate your attention to these rules and we also look forward to the day when rules can be discarded again!

Independent Living: While we have granted you additional freedoms for coming and going, we ask you to still be attentive to being most cautious while you are out and about. Please wear your mask when in an area that you cannot social-distance yourselves, and if you make the choice to go out and about – please remember that we are asking you to minimize your visitations to the Main part of the South Campus. For example, come and pickup your food at the Café but please do not eat in the dining room nor the lobby. Take it back to your home. We are saving these areas for residents who choose not to or are not able to leave the South Campus. North Campus residents... please use the same cautions and remember you are still not to come inside the South Campus buildings. I do hope we can ease that restriction soon, but for the time being it must remain this way.

Muselman Wellness Pavilion: The Pavilion remains open for the next week to only Independent Living residents from either campus and employees. We encourage you to use the Pavilion as exercise and activity is so very important! Please refer to information posted previously as to hours of operation. On Monday, July 6 we will happily be opening our doors once again to the wider membership for access as well! This has been long-overdue and we are ecstatic to be able to open the doors once again. However, this will then be the time to use an abundance of caution and protection when you are in the Pavilion. Please pay attention to the COVID-19-related rules that will pertain to the facilities' use.

Employees: What more can I say?? You all have been and continue to be our heroes! Thank you for the continued care, caution and diligence by which you do your daily duties and care for our residents! This has been a very long road and unfortunately, we are nowhere near the end! BUT daily we approach that light at the end! Please hang in there with us. As you are able, please pick up the additional shifts or other responsibilities that we are all trying to manage through this pandemic time. We have open slots for assisting with feeding, for employee-screening at each entrance and for lunch-time temperature checks at the main dining room. As you are able, please consider helping us fill these slots. You will be paid for filling these duties. Jessica maintains our schedule of these extra duties. I am/we are so very thankful for each one of you! Together, and with God's abundant help and mercy, we are getting through this! We will succeed – Swiss Village Strong!