



# Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

From: Swiss Village Senior Leadership

To: Residents, Families, Volunteers, Visitors, Staff, and General Public

Subject: Update on Coronavirus COVID-19

Date: March 11, 2020

Swiss Village Senior Leadership wanted to provide you with an update on the evolving novel coronavirus (COVID-19). The COVID-19 has been confirmed in Indiana (including Adams County). This information is intended for our residents and their families, volunteers, visitors, staff, and the general public. At this time, Swiss Village still does not have any confirmed cases of COVID-19.

We understand that many of our senior living residents are some of the most susceptible to disease in our community. Consistent with the trends we are observing of many of our peers from across the State and Country from within the Healthcare industry, Swiss Village has been taking proactive steps to limit exposure to our residents. The Centers for Medicare and Medicaid Services (CMS) is also suggesting, as per CDC new guidelines, that facilities take additional measures of full restrictions, and therefore we feel it is in the best interest of our residents to temporarily implement a full-restriction of visitation.

Effective immediately, Swiss Village is temporarily restricting ALL outside visitors with the exception of rare circumstances, such as immediate family members for end of life residents. During this time please consider alternate methods of communication such as telephone, email, text, video chat or social media. Those needing assistance with alternate communication may contact Social Services at Swiss Village.

Signs have been posted around the facility to notify visitors of the policy. We are actively screening staff to ensure they are not exhibiting any symptoms.

If you have any questions or concerns about this temporary safety measure, please contact Swiss Village at 260.589.3173. Updates will be made to the Swiss Village Facebook page at [www.facebook.com/swissvillage](https://www.facebook.com/swissvillage) and on the website at [www.swissvillage.org](http://www.swissvillage.org). The Swiss Village Senior Leadership will continue to monitor the situation in Adams County on a daily basis.