



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees

FROM: Rod Mason, President/CEO

RE: COVID Update for 11-7-20

DATE: November 7, 2020

I am sorry to continue to bring you sad news, but unfortunately, with a broken heart today, that is what I have to share. This morning we lost two more treasured souls to the COVID virus. Both had been experiencing some level of decline prior to COVID and one had been placed on Hospice as well. COVID simply could not be overcome. We pray for the families, loved ones and employees who cared so very much for our residents! May God provide you comfort and strength at this time.

I am also sorry to report that this week's testing produced more positive results. Since yesterday's report to you we have received eleven additional positive results of employees and ten additional positive results of residents. As of this writing I have not received all test results of our residents, but I wanted to get word out to you quickly. Our running total since March 1 now stands at 44 employees, 41 residents and 6 contract employees having had a COVID-positive experience. We also now report a total of 5 deaths of COVID-confirmed residents. Believe me, this sudden explosion of the virus has hit us hard and quick! I have been so very proud of our staff for eight months keeping the bug out of our buildings... now my former pride turns to a different kind of a pride as I admirably watch our staff rally, pitch in and respond to what we never wanted to see happen! We are fortunate to have a great group of folks who are taking this seriously and are attending to our residents in ways that keep them engaged and connected, while doing our best to keep any positive residents with the most minimal of symptoms possible. Fortunately, the vast majority of our positive residents and employees report mostly asymptomatic results to very minimal symptoms. We are so glad for that, but we realize there will be some continued development of symptoms as time goes by.

We continue to follow all CDC, ISDH and CMS focused guidelines for the care of and the prevention of spread of this virus. As quickly as we receive a report of a positive result, the resident(s) is/are relocated to our Westenfeld Place wing for care and quarantine, unless they happen to be an Alpenrose resident, in which case they stay right where they are. We have moved several of our folks back to their original rooms after their period of quarantine and we fortunately have plenty of room for these additional residents. If after ten days they are symptom-free or significantly reduced they are able to return to their original rooms. Again, I assure you that we are taking this very seriously and are urgently trying to stem the spread as best as we can.

We covet your earnest prayers as we continue to fight it off. There WILL be an end... we are getting there... and we will get there **together!**