



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees
FROM: Rod Mason, President/CEO
RE: COVID Update
DATE: November 19, 2020

Good day! I am reaching out to you today with some additional news about our COVID situation and quarantine situation. First, however, I am pleased to report that we have no additional positive residents to report but we have had one additional employee positive test returned from outside testing. Further, we just re-tested all employees yesterday and those results will be returned to us this coming weekend. Based upon those results we will determine any next steps to any loosening of restrictions that we might be able to apply. Stay tuned for that information early next week.

Yesterday the State Department of Health was here yet again to perform a thorough review of our policies, procedures and practices with regard to our infection control and mitigation actions. I am pleased to inform you that the surveyor left after several hours (her sixth such visit with us!) and cited no deficiencies in our controls and practices. We were informed, once again, that we are in substantial compliance with all regulatory guidance and rules. We have issued our commendation and appreciation to our staff and co-workers for the manner in which they are taking this outbreak mitigation quite seriously, and we thank our residents and families for the patience and understanding by which you are following along! This is not easy... I know. We are hopefully turning a corner and getting closer to reducing some restrictions – it will simply depend upon the continued results of our testing of residents and employees. Due to the fact that our County's positivity rate has increased above 10%, we are now required to test our employees twice per week! That is an expensive chore that takes quite a bit of resources in manpower and finance, but it is a requirement. Some good news... we have reduced our Alpenrose Place wing from a Red Zone to now a Yellow Zone. Also, if things remain according to expectation, we will be able to reduce our Lavendel Place and our Edelweiss Place wings from Yellow to Green! That is a very good move back towards some normalcy and is exciting for our residents and employees! We are hopeful to continue that trend in the weeks ahead as this spread continues to loosen its grip!

We further learned yesterday that we have incorrectly counted our COVID deaths, as we were informed that once a resident recovers and returns to their normal space and state of being, when they pass away they are NOT considered a COVID death after all. With that clarification, the last two deaths we reported as COVID related were, in fact, deaths due to natural cause. Given the foregoing, our historic count now stands at 62 residents, 61 employees and 7 contract employees testing positive since day 1. We have had 6 residents expire from COVID-related issues. Additionally, we are pleased to report recoveries of 41 residents, 43 employees and 5 contract employees. These numbers will increase yet again this coming week!

At a meeting of elected officials and other local leaders last night, Dr. Mike Ainsworth, our County's Director of the Department of Health, reiterated the importance of wearing masks at all times, socially distancing from others, disinfecting and washing of hands. He also indulged us to remind all that small gatherings are becoming the causative agent of our vast spread! He projects our County will turn red, as have many others around us, very quickly. We all must play our part in reducing this spread!! Please commit yourselves to doing so as well! We will get through this, I promise, **together!!**