



# Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

## MEMO

TO: All Residents, Responsible Parties and Employees  
FROM: Rod Mason, President/CEO  
RE: COVID-19 Update for 11-10-20  
DATE: November 10, 2020

Good morning! Another report of good news and sad news to share with you today. We are saddened to report an additional resident who was confirmed as COVID positive that passed away just this morning. Our thoughts, hearts and prayers turn to the staff who cared deeply for this resident and the family, friends and loved ones who have lost a cherished treasure. Bless you!

We also have 6 additional resident positive cases to report plus an additional 2 employees who are dealing with the onset of this virus. The residents are being relocated to the COVID Hot Zone for their ten-day quarantine period. 3 were exhibiting minimal symptoms yesterday leading to the rapid test and conclusive results. We then tested all remaining nursing residents and found the 3 additional positive tests... these 3 residents were, and continue to be, asymptomatic.

These new tests now take our running historical total to 56 residents confirmed positive, 46 employees and 6 contract employees positive since early March. We also now are reporting our 6<sup>th</sup> death of a resident who had contracted the virus.

The good news? Two pieces of good news... we are going to be adding an additional running total statistic in our daily update for your review: "Recovered Cases". This will be the number of cases reported over time that had either never developed into any signs nor symptoms of the virus, or had minimal signs/symptoms, or actually fought a battle with the bug and have now fully recovered (after the 10-day period of quarantine). I am happy to share with you that we now are listing 24 residents to have recovered from their initial onset along with 30 employees and 4 contract employees that have recovered and returned to work! We celebrate the glory of God's merciful healing of most all of our cherished lives, and we pray that He lays an additional hand of care onto those who are dealing with the most recent positive tests as they continue to work towards full recovery.

The other piece of good news – the State Department of Health was here again yesterday for many hours, reviewing our Infection Control measures, practices and policies to ensure that we were acting according to their guidance. I am pleased to report that, at the end of the night when she left, she gave us full commendation and no deficient practices! She also acknowledged the taxing difficulty that working through such an outbreak is on the residents and the staff. She reminded us that we are not alone in this and that many facilities are dealing with similarly timed outbreaks as ours, and many of the others are experiencing far worse results. That helps, of course, but in the end, she affirmed that all of the difficult preventative steps that we have taken are doing a good job to minimize the spread and severity of this virus. We are getting through this, with God's abundant help, **TOGETHER!** Thank you for your continued prayerful support!