



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees
FROM: Rod Mason, President/CEO
RE: Update for October 31, 2020
DATE: October 31, 2020

I wish I had some better news. Unfortunately, our tests for our employees and our Nursing residents have come back this morning. We have twelve additional employees (one of which is contract) that have tested positive and ten additional nursing residents are positive. Five of those residents were already on the COVID Hot Zone (Alpenrose) and the other five residents have already been moved to the Westenfeld wing for care while on quarantine. All of our residents are experiencing only minimal to no symptoms as of this time with the exception of one. Our employees report the same finding of zero to minimal (cold-like) symptoms. All employees have been notified and are in quarantine at their residence, along with a handful of relatives and others that have been in direct contact with the positive employee.

Today's report takes our historical numbers, now, up to 30 employees, 5 contract employees and 29 residents having positive tests over time. Please know that we are taking this most seriously! We have no alternative but to consider our entire nursing center to be under attack, and all wings are either yellow zones or red zones. Residents continue to be monitored daily multiple times for any new symptoms or conditions. We will continue to test regularly until such time as there are no new positive cases for a fourteen-day period of time. We are also, out of an abundance of caution, asking that all residents in the non-nursing areas continue with the same restrictions while we try to tame the spread, we are most concerned about keeping this bug away from all other areas of our facility and of protecting you and your loved ones! We will test all residents again this week, and all employees. Depending upon the results of those tests we will evaluate loosening the restrictions.

Employees... please, if you are not one of the unfortunate folks enduring COVID at present, we need each and every one of you to pick up and pitch in! With all of the absences from positive employees and also direct contact exposures, we are getting to critical needs in filling shifts! Please evaluate how you might be able to lend a hand and take on some extra time/shifts! We need each one of you now! Also, we are evaluating how we can have asymptomatic positive employees work on the COVID Hot zones... more information will be forthcoming on that.

Bottom line, folks, the bug has entered our facility. Now, as we have mentioned previously, it is our time to do battle and emerge victorious. God is with us and He will also intervene. Please do your utmost in caring for proper hygienic practices and precautionary care.

Thank you all for your continued prayers and support!