



**Swiss Village, Inc.**

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees

FROM: Rod Mason, President/CEO

RE: COVID Daily Update

DATE: October 30, 2020

Good morning! The adage, "I have good news, and I have bad news" rings true yet today. First, the not-so-good news. We have one additional employee reporting positive test results from outside testing. The employee has not been in the building since Tuesday, October 20 and is home in quarantine at this time. This takes our running total of cases up to 18 for employees (yesterday's number was plus one in error) and 5 contract employees, plus 19 residents since day one of tracking this virus. As was shared yesterday, our hearts broke as we reported our very first loss of a resident who was recently diagnosed with the COVID-19 virus. We are truly saddened by the turn of events that has transpired here, and we continue to have more employees exhibiting signs of some level of sickness. We pray we can turn the tide on this current outbreak with minimal impact and will continue to do our very best to make that happen! Your prayers and support are coveted! This week we tested all employees (Wednesday), all AL/RL residents (Tuesday) and all nursing residents (yesterday). We will likely receive results from employees and residents during the day tomorrow.

Fortunately, 49 of the 53 tests of our AL/RL residents have been returned and they are ALL NEGATIVE for which we are most grateful! However, due to the employee outbreak we will still remain under the current situation of quarantine until we receive the results of testing next week of these same residents. Depending upon those results and also how the employee testing results, we might be able to evaluate loosening some of the restrictions, but we need to be patient on that. Likely by the middle of next week we will know more.

The final piece of good news: for the last two days a State Surveyor from ISDH has been with us, reviewing our Infection Control processes and procedures. She was also reviewing a complaint that had been lodged. I am pleased to report that the complaint was found to be unsubstantiated and she indicated that we are in substantial compliance with all regulatory practices with regard to Infection Control measures. At a critical time as this, that finding of zero deficiencies is at least reassuring that, in the State's eyes, we are doing everything possible and as expected.

We will continue to keep you updated as we go along, and test results come with quite the regularity right now. We pray for our affected staff and residents as they endure the impact of the COVID-19 virus, and we appreciate you joining in on those prayers! Please continue to practice your good hygienic practices and all of the now well-known precautions of prevention.

God bless you all.