



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All residents of Duplexes, IL and RL
FROM: Rod Mason, President/CEO
RE: Gentle (yet serious) reminder
DATE: April 13, 2020

Folks, good day! I hope your Easter weekend, while much quieter than normal and much more different, was still a great way to celebrate the resurrection of Christ! Thank you for your continued patience and diligence to remember the reasons that we are trying to be so very protective of all of you and our Healthcare residents!! It is critical, in these days ahead, that we still do our best to refrain from the urge to visit loved ones and to go out and about with errands. Just turn on the news! Listen for a bit – then turn it off... what we are requesting you to do is not outrageous nor out of order! Please... do NOT go out into the public, do not visit with neighbors, relatives nor friends, in their homes nor in yours! If you would like to chat with neighbors, please do so while maintaining good social distancing and in the outdoors... not inside... do not touch one another and then immediately disinfect once you have returned.

Yesterday I had the privilege of visiting with many of you at your front door while delivering Easter noon meals! I truly enjoyed the opportunity to visit briefly on your front porch, after delivering your meals... and I hope you enjoyed your meals! While making my rounds, however, I was disappointed to learn that more than one of you had family members in your homes with you, after we have asked numerous times for that not to happen. PLEASE... take this very seriously! We are trying to protect you! Younger folks can be the carrier of this virus without even showing any signs nor symptoms! And then, once in your company, without any intention at all, the bug gets transferred to you! Once that happens, it is not a pretty story! Please, folks, we are ONLY trying to help you and our campus stay protected!

Again, as a reminder, we are asking you NOT to leave the campus that you live on. Do not go for groceries nor for prescriptions. Allow us to do that for you with a simple call to our main number! We will gladly handle your order! Or... family or friends can do that for you if you would like, and they can deliver to your front porch or patio. If you ignore this request, you will be faced with the likely need to self-quarantine in your unit for a 14-day period with no ability to go out anywhere. We do not want to do that! Please do not go off of your campus, for any reason other than medically necessary visits to Doctors and therapy, until instructed otherwise. If you need transportation to those visits we ask you NOT to use family members but our own transportation. Until this issue is resolved. Please, this is deadly serious! Thank you for your cooperation and understanding!