



**Swiss Village, Inc.**

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All residents and responsible parties

FROM: Rod Mason, President/CEO

RE: New State Mandate – communication with you!

DATE: May 4, 2020

Greetings all! I write you today with the start of a new daily communication requirement that has been brought upon the Nursing Home industry in Indiana by our State Department of Health. The requirement states that we must now, as of today, begin *communicating daily* with the stakeholders (the residents and responsible parties) as to the extent of impact of the COVID-19 outbreak within each of our facilities... even if we do not have any cases. It is my feeling that the Governor and his Team has done a very good job in trying to manage this crisis, and we are all aware of the impact to the Nursing Home industry, here and nationwide! So... we will certainly abide by this new directive as well!

Swiss Village has been very fortunate to NOT have any cases of COVID-19 on our campus in either the resident or employee families! We further do not believe that any of our employees are being monitored nor quarantined. We thank GOD and the diligence of our residents and our employees for adhering to some fairly tight guidelines in an effort to squelch any and all potential sources of the virus from entering our building. We appreciate your patience and understanding as we continue to be VERY protective in our approach. And... from the Governor's five-step plan for getting Indiana "Back on Track" to normalcy... it appears that nursing homes and facilities like Swiss Village will need to remain closed to visitors until, at least, the beginning of Stage five of the plan!

We have regularly updated you as to our status. Today begins the start of daily emails to you about our status. Those updates will come directly from the Healthcare Administration, and will likely be very short notes just letting you know of our situation. Our on-campus folks will be able to receive those notifications either verbally or via Channel 88 announcements. We have posted some very important information on our web page at [swissvillage.org](http://swissvillage.org). Please be sure to visit that site and review information about COVID-19, likely steps for prevention, and treatment expectations. You will also find important links to Centers for Disease Control and Indiana State Department of Health. The more you learn, the more you will understand! If you have any specific questions about what is happening here, feel free to reach out directly to your Charge Nurse, to Alma Ahmentovic – VP of Healthcare Services, to Kristy Urick – Director of Nursing, to Cris Morreale – VP of Operations or to myself. You may reach any of us via the main number – 260-589-3173. Thank you!