



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All Residents, Responsible Parties and Employees

FROM: Rod Mason, President/CEO

RE: Confirmed Employee Positive COVID

DATE: September 28, 2020

Good morning! I am disappointed to share with you that last evening we were informed of another positive test result from a COVID 19 test of a contract employee. The employee only works in the nursing center and was last working this past Thursday and Friday. The employee was tested positive over the weekend and is now quarantined at home. We will be unfortunately needing to revert, in the Healthcare Center, back to our shutdown mode that we had just removed. This means that, for another two-week period, all indoor/outdoor visitation will need to cease again. Again, for the Healthcare Center there can be no Essential Family Caregiver visits, Communal dining nor activities. Haircare will again need to be postponed for the duration of the shutdown (at this point only Healthcare haircare will be impacted) and again all non-Healthcare residents are restricted from entry into the Healthcare areas. We will again need to test all employees and Healthcare residents every three to seven days until no positive results are returned, but for at least a two-week period. We currently have ***no active resident cases of COVID 19***

While we will not be shutting down the RL/AL/IL side of the South Campus at this time, we will be delaying the startup of the anticipated indoor visitations that were scheduled to begin on October 1. That will now receive at least a two-week delay. All other aspects of life on the RL/AL/IL side can remain at life-as-usual according to before this last shutdown of the campus.

We will be stepping up our observation methods and sanitization efforts in the Healthcare areas to ensure that there is no additional spread of the virus in any areas. All employees are encouraged to be vigilant about monitoring yourselves and our residents for any sign or symptom of the virus, as you have been previously educated. Inform us immediately of any suspected issue. Please, everyone, take extra precautions at this time to practice the good hygienic care and methods that we have instructed you on often! If you need a reminder, there are several postings on our website under the COVID 19 Information link. Please refer to those postings often.

Thank you, as always, for your good and faithful attention to due care and well-being! We apologize for the inconvenience that this shutdown will create, once again, but our chief aim is intended to bring care and protection to those that we serve! Thank you for your patience, endurance and understanding! We will continue to keep you informed with any news forthcoming. God is good and we will make it through this ***together!***