



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

MEMO

TO: All residents and responsible parties
FROM: Rod Mason, President/CEO
RE: COVID-19 update
DATE: March 23, 2020

Greetings all! And thank you again for the manner in which you are choosing to be understanding and empathetic with our need to continually monitor and tighten down on our visitation restrictions as guidelines are sent our way nearly every single day! The safety and well-being of our residents during this perilous time is of the utmost priority and is the ultimate benefit of implementation of said restrictions. Please rest assured that we are doing everything within our power to create as normal-as-possible of days for you or your loved ones... and we will continue that measure until the very day that said restrictions can be lifted! Over this past weekend, there have been a couple of new restrictions that have been handed to us by our friends at the Indiana State Department of Health that we need you to be aware of:

- **Masks to be worn by staff** - On Saturday we received the guidance that all staff who would have interaction with residents must begin wearing PPE masks at all times when in such areas of exposure. Those of you in the building have observed that measure being deployed and we will continue that measure for the unforeseen future. Do not be alarmed, please, as this is yet another extra-precautionary measure of our protection of you! We have NO CASES of the virus reported in the building nor being monitored... and we want to keep it that way. This protects YOU, our treasured residents.
- **No Voluntary Leave of Absence (VLOA)** - The Department of Health (ISDH) actually would like us to go to the degree of issuing said order for all residents of the Comprehensive Care Facility (meaning all residents in Nursing, AL and RL areas) directly from our Medical Director as a medical order for all of said residents, and that breaking such an order would mean a choice of going against Medical Advice, appropriate grounds for discharge from the facility, your home! But we are not going to that degree... **yet**. So long as you comply with our request that you refrain from such a VLOA in total we will not invoke the Medical Directive order. However, should you still take such a VLOA against our recommendation we will have no choice but to invoke a quarantine and isolation period on you upon your return. VLOA is leaves for non-essential purposes (like stays with family, visits to relatives, etc). Excluded from this requirement are Leaves for essential purposes (hospital trips, therapeutic trips, Dr. appointments). **For our nursing folks, if you have an essential appointment we are going to ask that the SV Transportation Department handle this transport for you throughout the duration of the pandemic restrictions.** Please help us adhere to this request from ISDH! **And for our IL/Duplex folks...** we request the same adherence from you as well! Please remember, we are here to perform **essential-need shopping** for you, pick up prescriptions, etc... just give us a call! (but PLEASE understand if we cannot fill your order exactly due to limitations at the stores). Also, your family and friends would be encouraged to do such shopping for you and drop off in a convenient location (our front entrance, the patio or porch of your apartment/duplex).
- **Stay at Home order** - Today at noon Governor Holcomb issued an Executive Order restricting travel across the State to essential travel only. He called it a "Stay at Home Order". Workers who work at approved employers (such as Swiss Village) are allowed to be on the roads to/from work. Also, essential-needs shopping is allowed, but remember – we have already asked you to allow us or family/friends to do that for you. Please remember, this is for essential-needs items only... And you can still get to Doctors, Therapies, Hospitals and such... but again, essential travel only... National Guard may be asked to help enforce.

Please help us help you!! Stay in touch with us!! If you need anything at all that we can help you with, please call us! Remember to think of creative alternative ways of communication with those you love. We don't like this period of restriction any more than you do! But we are hopeful that, by sticking with it, we can get through it quickly!! Together! God Bless!