



Swiss Village, Inc.

CELEBRATE RETIREMENT... ENGAGE LIFE!

September 8, 2021

Dear residents and families,

First, thank you for your patience as we've had to modify visitation procedures and implement certain restrictions to meet the guidance established by the Indiana Department of Health.

Unfortunately, as COVID (and its impact) is ever-changing, so, too, are the guidelines changing on a regular basis. This has required us to modify our operations "at a moments notice" which results in confusion for everyone.

Please know, that we will continue to keep you updated while being as clear, and concise, in our communication.

To that end, we've attached the most current visitation options as well as visitation constraints.

Again, our entire Swiss Village team thank-you for supporting, and working with, us as we navigate this journey together.

With my sincere appreciation,



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Visitation Guidelines and Constraints

Healthcare

- We're unable to have indoor and outdoor visits in Sonnenblum, Lavendel, Edelweiss Place
- Outdoor visits are welcome for Alpenrose Place.
- We're unable to have community dining or activities.
- Essential Family Caregivers (EFC's) may continue to enter the building and be with their loved ones.
- Transportation remains available for medical appointments only. Per the CDC and the Indiana Department of Health, transportation for all other activities will not be available.
- Beauty shop services will not be available.

Assisted Living

- We're unable to have indoor and outdoor visits.
- We're unable to have community dining or activities.
- Transportation remains available for medical appointments only. Per the CDC and the Indiana Department of Health, transportation for all other activities will not be available.
- Beauty shop services will not be available.

Residential Living

- There are currently no restrictions.
- Visitors must check-in at the front desk prior to visit.

Independent Living

- There are currently no restrictions
- Visitors must check-in at the front desk prior to visit.
- Westenfeld continues to serve as our designated COVID-19 care area. Residents living in Zurich and Lucerne will not be able to walk through this hallway.

North Campus

- There are currently no restrictions.